Build: May 2023



TradePending

TradePending will now be an approved trade valuation tool that will be available for use within the MST-C & MST experiences.

Activation

The dealer will have to enroll in a SNAP plan and add the SmartPath add-on for TradePending via the TDDS Enrollment site. In the enrollment portal under the TradePending tool, the dealer should see a radio button calling out the SmartPath Add-on. After they complete the checkout process, the TDDS team should be able to kick off the necessary information for the dealer to the SmartPath and TradePending teams to start their process to implement into the SmartPath experience (both online and in-store). The TradePending add-on cost is another \$60/month, paid through the TDDS portal. The dealer will have the ability to turn off the in-store experience, if desired, by opening a ticket with PremierCare.



Build: May 2023



<u>How it works</u>

Once the activation process has been completed, the tool can be accessed via the following methods:

MST-C: By clicking on the VDP of any listed vehicle in MST-C.

| 23 Highlander L | 1. Payment 2. Trade-in 3. Accessories 4. Protection Products | 5. Start Purchase | View Vehicle Deta |
|--|--|---|---|
| ○ \$463 /n | no. 36 mos. \$3,799 due at signing | Lease | exp. Apr 4, 2023 |
| Show more | | \$470 _{/mo.} " | |
| Additional Saving | S <u>Clear</u> | 33 mos. ⁴⁶ \$3,799 due at sign 12K annual mile. ⁴³ \$0 securit Taxes & Fees included. | ing ²⁹ y deposit required ²¹ |
| S500 College Program ¹ expires Apr. 4, 2023 | Graduate Rebate 5500 Military Rebate Program * expires Apr. 4, 2023 | Start Purchase Co | nfirm Availability |
| Step 2. Get a trad | le-in estimate TRADE PENDING | MSRP ²⁷ Unlock Savings | \$37,983 |
| Trade in and trade up: your vehicle. | : Use the Trade Pending calculator for an instant valuation of | Trade-In Value | Skipped |
| Value My Vehicle: | Click here to start process. | Optional Accessories ⁴⁹ Protection Products ⁴⁹ | Select Select |
| - | | Taxes & Fees 50010 | \$1,457 |
| Get A Vehicle Estima | te | See Price Details | |

MST: by clicking the Value Your Trade icon on the Trade-In page.

Note: The salesperson can still opt to bypass the 'Value Your Trade' feature by scanning or entering in a VIN and completing the steps as usual.



Build: May 2023

| Ð | | |
|---------------------|--------------------|--------------------|
| ◀ ВАСК | TRADE-IN ' | E VALUE YOUR TRADE |
| VIN* | C MILEAGE* | |
| YEAR* | Make | MODEL* |
| TRADE TYPE Owned | ▼ ESTIMATED PAYOFF | GOOD THROUGH DATE |
| Tool Value | TRADE-IN VALUE | |
| NOTES | | |

Upon accessing the TradePending module, a customer can obtain a valuation of their vehicle via 2 methods:

- 1) Customer can type in or copy/paste a 17-digit VIN
- 2) Customer can use drop down menus to add their year/make/model

| Value Your Tra | ade | Value Your Trade |
|-----------------------------------|--------------------------|--|
| Enter a VIN to populate vehicle d | etails, or enter vehicle | |
| nformation manually. | | Enter a VIN to populate vehicle details, or enter vehicle information manually. |
| VIN | -wequired | "Required |
| 3PC/ | | VIN |
| - Y | Where is my VIN? | Where is my VIN? |
| 2022 | ~ | Vear* |
| Make * | | 2012 ~ |
| INFINITI | ~ | Acura |
| - Model • | | - Model - |
| QX50 | ~ | TL Y |
| Trim • | | |
| Luxe | ~ | w/Tech 🗸 |
| Mileage* | | Milaoo |
| | | |
| Get Estimate | | Get Estimate |

Enter a VIN to populate vehicle details, or enter vehicle information

This is not an offer to purchase your vehicle. All values are derived from real market

Enter a VIN to populate vehicle details, or enter vehicle information

POWERED BY TRADEPENDING

Apply

POWERED BY TRADEPENDING

Calculate

Build: May 2023

MST Module w/ VIN

year/make/model

Value Your Trade

MODEL Camry

MILEAGE *

CANCEL

manually.

Value Your Trade



| Toyota | | • |
|-------------|-----------|-------|
| | | |
| MODEL Camry | | - |
| | | |
| | | • |
| | | |
| | | • |
| | | |
| MILEAGE * | | |
| | | |
| CANCEL | Calculate | Apply |

Key Points:

- 1) Mileage is required for 'Get Estimate' in MST-C or 'Calculate' in MST to activate
- 2) When using the module via the year/make/model method, options such as Drivetrain, Body, and Engine will appear as available selections, if applicable. When entering in a VIN, these optional fields will not apply.

Build: May 2023



After clicking Get Estimate and receiving a successful valuation in MST-C, the below message will show:

| \$9,664 | POWERED BY TRADEPENDING |
|-----------------------|----------------------------|
| 2012 TL w/Tech | |
| Mileage | 91,000 |
| Annelu Entimente Te 1 | |
| Apply Estimate 10 | rade-in |

After clicking 'Apply Estimate to Trade-In', the customer will be taken back to the VDP and a valuation will be shown. Dealer-specific settings will still be done via the dealer's TradePending administrative tools.

| Step 2. Get a trade-i | n estimate | POWERED BY TRADEPENDING |
|--|---|-----------------------------------|
| Trade in and trade up: Use your vehicle. | the Trade Pending calculator fo | r an instant valuation of |
| 2021 Toyota 4Runner S | R5 | Remove |
| Trade-in value * | Ownership | *Required |
| \$27,994 | Financed (with balance) 🗸 | Amount Owed * |
| Net Trade-In Value: \$2 | 7,994 | /our TradePending Value: \$27,994 |
| Add Another Vehicle | | Skip trade-in for now |
| The estimate provided her inspection of the vehicle v | re is not a guarantee of the final vill provide the guaranteed purch | purchase price. An nase price. |
| *Up to three vehicles can | be added to a trade-in. | |

If a customer's trade-in value combined with the pricing structure selected (i.e. pricing term/cash down) is more than the price of the selected vehicle, a message will appear indicating that the customer has positive equity. The customer will then have the ability to contact the dealer to continue the purchase process.

Build: May 2023



| exp. May 2, 2023 |
|---|
| t News! |
| ent value of your trade-in combined proposed down payment for your new may have resulted in positive equity for ment terms you have selected. Please <u>us</u> to discuss your options. |
| urchase Confirm Availability |

In MST, the salesperson can click 'Apply' and the Vehicle Information along with the estimated Trade-In Value will be pushed to the Trade-In Screen. The estimated Trade-in Value will me mapped to the Tool Value field.

| /alue Your Trade | POWERED BY TRADEPENDING | | | |
|---|--|---------------------------|-------------------|-------------------|
| ter a VIN to populate vehicle details, or multiplication invally. | enter vehicle information | d Back | | |
| | • | Da | TRADE-IN | |
| IAKE * lissan | | VIN* 5N1AT3BA4MC770530 | MILEAGE" 32000 | Kequire |
| MODEL * | | YEAR* | MAKE* | MODEL* |
| ogue | | 2021 | Nissan | Rogue |
| MILEAGE * 32000 | | TRADE TYPE Owned | ESTIMATED PAYOFF | GOOD THROUGH DATE |
| ADE IN VALUE: \$22,394.00 | | Tool Value | TRADE-IN VALUE | F |
| s is not an offer to purchase your vehicle. All values ta and adjusted daily. Final inspection of your vehic | s are derived from real market :le is required. | \$22,394.00 | | |
| | × | NOTES | | |
| CANCEL | alculate Apply | | | |
| | | | | |

Users can continue to enter the Trade-In Value being given upon vehicle inspection, and can be viewed in comparison to the Tool Valuation.

| Reminders | | |
|-----------|---|--|
| REM | INDERS | |
| To co | antact Dramiar Support | |
| - By | email: send a message to <u>PremierCare@toyota.com</u> | |
| - By | phone: call 1-877-DLDAILY (1-877-353-2459), choose Option 2 | |



Build: May 2023

